



WELCOME TO ENOCH CITY

Renter & Property Management Utility Information

Please note there are two separate water allotments. The home address will determine the allotment of water depending on irrigation connection, or regular connection.

UTILITIES BILL:

You are required to pay a **\$250.00 deposit** which will be credited to your account when you request the termination of your account. You will be issued a refund on the deposit balance if applicable. You will receive a utility billing statement within the first few days of each month. The billing is for services used for the previous month.

Regular Connection: The billing breakdown for single-family residents consists of **\$30.00 for water allowing 20,000 gallons** of water per month.

Water Overage Costs:

20,001 – 40,000 water rate is \$1.00 per 1000 gallons used

40,001 – 60,000 water rate is \$2.00 per 1000 gallons used

60,001 – and up, water rate is \$3.00 per 1000 gallons used

Irrigation Connection: The billing breakdown for single-family residents consists of **\$30.00 for water allowing 10,000 gallons of culinary water use and 25,000 gallons of secondary water.**

Culinary overage cost: 10,001 gallons & up, water rate is \$5.00 per 1000 used.

Secondary overage cost: 25,001 – 60,000 water rate is \$2.00 per 1000 gallons used,

60,001 - and up, water rate is \$3.00 per 1000 gallons used.

The billing breakdown for single-family residents consists of:

\$30.00 for Water (allowing up to 20,000 gallons without irrigation, 10,000 gallons with irrigation),

\$25.00 for Sewer,

\$10.00 for Drainage fee,

\$8.50 for Garbage pickup (once per week),

\$6.00 for County Landfill fee and,

\$1.50 County Dispatch fee

Totaling \$81.00 per month minimum

Unpaid amounts after the due date will be assessed a \$10 late fee/administrative fee.

Service may be disconnected at any time as dictated by ordinance or resolution.

You are required to contact our office when disconnecting services.

GARBAGE SERVICE:

There is a \$95 garbage can rental fee required per garbage can. The can number is assigned to your utility account. *For easy identification of your garbage can, you can apply your home address to the can by using vinyl lettering or stencils; please do not graffiti the can.*

Pick Up Day: _____ on the _____ side of the street.

Place the bin with the lid opening toward the street, away from all vehicles, mailboxes, etc. by 7:00 A.M. Do not place graffiti, hot ashes, chemicals, oils, sharp objects, tree limbs, oversized containers, etc. in/on the bin. A \$95.00 fee will be charged to replace the garbage can if lost or damaged due to misuse.

No garbage bags, boxes etc. will be picked up that are **NOT** in the Enoch City garbage can. An additional container may be requested. The cost is \$10.00 each month per additional can. There is a city dumpster available during regular business hours. If a holiday occurs on your regular pick-up day- Tuesday will be picked up on Monday and Wednesday will be picked up on Friday of the same week.

****Please note that the garbage truck driver may not be able to come back to your area if you do not have the can out on time or if it is obstructed.****



ENOCH CITY CORPORATION

www.cityofenoch.org

Online Payment Options:

Enoch City Website: XpressBillPay.com is the online provider for sending payments through the city website. Go to www.cityofenoch.org and click on "Pay My Bill." You will need your account number and the name as it appears on your billing to set up an account. You may also use your banking institution for online payments. Your bank will send your payment to Xpress Bill Pay, and then Xpress will download your payment to Enoch City. The payment process time is 1 to 3 days depending on weekends and holidays.

Customer Service:

Providing quality service is our priority at Enoch City, to ensure that all customers are treated fairly we have established customer service policies.

When will water services be shut off?

Water service will be shut off if you:

- 1) Request it;
- 2) Fail to pay a required security deposit;
- 3) Let the account become past due and reasonable efforts to obtain payment have failed;
- 4) Furnish false information to obtain service;
- 5) Obtain unauthorized service or tamper with the pipes, meters or other company property;
- 6) Fail to provide valid identification when required;
- 7) Are at risk because of an emergency or serious health or safety hazard;
- 8) Fail to provide access to the meter.

Please call the city office prior to shut off day if you require a payment arrangement.

NOTES: Winterize sprinkler connections. A sprinkler connection is located next to your water meter. This connection needs to be turned off in the fall, so it doesn't freeze and break during the winter months. A water shut off key is required to turn the connection off. The key can be purchased at any plumbing supply store. The Public Works Dept. reminds all residents that the area (barrow pit) between your property line and the street asphalt must be left accessible for water flow. In the event of flooding or when the hydrants are flushed it is necessary for the water to flow past your property and remain in the road right-of-way. Change in this barrow pit area requires a permit from the City. If a resident has blocked this drainage flow and your neighbor's property is flooded, you will be liable for the damage.

Dogs – All dogs are required to be licensed each year. Please call the City Office for more information, 586-1119.



Below are some helpful phone numbers for local utilities and services:

Water/Sewer/Trash	Enoch City Corporation	435-586-1119
Electricity	Rocky Mountain Power	888-221-7070
Natural Gas	Dominion Energy	800-323-5517
Recycling	Robinson Supply & Recycling-Metal Recyclops (For a fee)	435-590-6990 recyclops.com
Phone/TV/Internet	South Central Communications	888-826-4211
	CenturyLink	888-650-6750
	Livewire Communications	435-867-4757
	Infowest	435-865-0606
Schools	Enoch Elementary School	435-586-2855
	Three Peaks Elementary School	435-586-8871
	Canyon View Middle School	435-586-8871
	Canyon View High School	435-586-2813
	Southern Utah University	435-586-7741
	Gateway Preparatory Academy	435-867-5558
Library	Old School Library/Bookmobile	435-586-6715
Post Office	Cedar City Post Office	435-586-6701
Driver License Office	181 E DL Sargent Dr, Cedar City	801-965-4437 (M-F 8-5)
DMV Registration	82 N 100 E, Cedar City	435-865-5360 (M-Th 7-6)
Non-Emergency Dispatch	Police or Animal Control	435-586-9445



CROSS CONNECTION PROGRAM AND RECOMMENDATIONS

Your home or business has been or will be fitted with a backflow prevention device or assembly as recommended by the Utah Department of Environmental Quality, Division of Drinking Water. It will be installed at the water meter. This device or assembly is designed to prevent water that has passed through it from flowing back into the water distribution system. This creates a closed system. Water flowing back into the water distribution system could cause contamination of the water system.

In a closed system, there is a potential problem of thermal expansion within the home or business being served. When cold water is heated by a water heater, the water expands causing increased pressure in a contained system. If there is no other place for the water to go, it will discharge from the pressure relief valve of your water heater.

It is recommended that you inspect your water heater pressure relief valve to ensure that it is working properly. You should make periodic inspections of this valve to ensure that it continues to work properly. If you do not wish to put up with water discharging from the water heater pressure relief valve on an occasional basis, it is recommended that you have something installed to release the pressure. We would recommend an approved expansion chamber on the water-r heater, or an approved toilet tank pressure relief ballcock 'or some other approved method to protect your system from thermal expansion. Your plumbing supply dealer can recommend and explain what may be best for you.

To further protect the cleanliness of the water, it is recommended on the house, or business side of the water meter, all sources of potential contamination be isolated. Some potential sources of contamination are: hose bibs (water faucets), hydrants, watering troughs, sprinkling systems, and boilers. An example is a hose left in a watering trough. The water in the trough could be sucked out of the trough into the house or business water supply. Some corrective measures are: hose bib vacuum breakers, pressure and atmospheric vacuum breakers, or approved check valve assemblies.

If you need help in locating or determining potential sources of contamination or the use of, type of, or how to properly install a backflow preventer or a vacuum breaker, please give us a call at the City Offices. We will be pleased to assist you. It will then be up to you, the owner, to make the necessary repairs or have a licensed authorized professional perform them for you.

It is our intent and desire that every person receive clean water from the Enoch City distribution system.



Re: Irrigation Meters

Dear Enoch City Resident,

Enoch City would like to remind you that the secondary water system will be turned off for the winter to avoid freezing. This is the irrigation water meter that is in the backyard and is for outside watering.

Please be aware that the irrigation water meter is the homeowner's responsibility to ensure that it does not freeze during the winter months. Most problems in the past were due to the meter lid not being properly placed on the meter barrel. We recommend that you install "batt" style insulation inside the meter barrel and that you place insulation on top of the meter lid and then cover with plywood or something similar. It is very important to make sure the meter lid is placed on the meter barrel correctly and is secure.

Please remember to drain the "stop and waste" valve each time you use the secondary water during the winter months. Should the meter be damaged due to misuse or failure to winterize, the replacement fee is \$350.00.

We appreciate your effort to ensure your meter remains functional. Please contact the office at 435-586-1119 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Rob Dotson". The signature is written in a cursive, flowing style.

Rob Dotson
Enoch City Manager

08/27/2024